What is ECLIPS?

- Pilot Project for NC
  - DENR LQS Sediment Program
  - NCDA&CS Program
- Web-based
- Designed to automate the application, review, approval, and issuance of permits
- Manages inspections
Phased Implementation

1. Back Office
2. AMANDA Mobile
3. Public Portal

Back Office
Back Office

- Online June 23, 2014
- Staff input of plans
- Preliminary and Final Reviews
- Permit issuance
- Inspections

The Process...

- Begin Automatic Add Phase
  - Add property, permit type, people (financially responsible party, plan designer, etc.), project name, acreage
  - AMANDA calculates the fees automatically
  - Pay fees
  - Don’t leave AMANDA before finishing the automatic add phase!

- Application Intake
  - Automatically goes to reviewer for that county
  - Basic Info Provided
  - Do we have a plan, FRO, and fee?

- Preliminary Plan Review
  - Provide initial comments via checklist
  - Plan Receipt letter

- Final Plan Review
  - Automatically assigned to the plan reviewer/engineer for that county
  - Approval or disapproval

- Inspection
  - Automatically assigned to inspector for that county
  - From inspections, NOVs can be generated
AMANDA Mobile

• Currently in testing phase
• Same basic information/functionality as back office with respect to inspection input and processing
• Can be used to complete inspections in the field, including photos
• Once connected to internet source, the tablets can sync and transfer data from inspections into the main AMANDA/ECLIPS database
Public Portal

What We Anticipate......

Users for the Public Portal

• Two Types of Users

  – Public User
    • Anyone
    • Will be able to see basic project info and recent activities

  – Registered User
    • Actively involved in the permitting process (ex: plan designers)
    • Will be able to see more information, submit applications, pay fees, etc.
Users for the Public Portal

• Public User

  – Will be able to search E&SC plans by a person’s name, permit type, issue date, or address

  – Once the search is successful, the public user will be able to see Folder information, address, status, and current process status
Public User Search

- Person/Organization
  - First Name
  - Last Name
  - Organization Name
- Permit Information
  - Project ID
  - Project Type/Subtype
  - Status
- Date Information
  - Permits/Plan approvals issued between certain dates
- Address Information
  - Street
  - City
  - Zip code
  - County
Details available to the public user:
- Basic Plan Information and Status
- Information on the last process actions with respect to plan review and inspections

Users for the Public Portal

• Registered User
  - Will establish a login and will be able to modify their personal information
  - Can login with username and password and see all permits associated to their “people” record in AMANDA/ECLIPS
  - Will be able to view detailed information for each folder, which includes folder processes and the process status.
  - Can pay fees and submit new applications
  - Can view documents and NOV’s which have been received
  - Update Local Program forms (staff of delegated E&SC programs)
Registration Process

- Users will need a PIN to register
- Once you have a PIN, you can create a password, update information, and designate a security question
- Login with email and password

My Services Page

- View and Update Their Contact Information
- Submit an application for plan approval, including:
  - Uploading plans and associated documents
  - Paying fees
- Track Status of Applications/Plans
- View information on Notices of Violations
Process Details

- Process Name
  Application Intake, Final Plan Review, etc.
- Assigned User
  The LQS Staff person assigned to this process
- Baseline Start Date
  The date the process may be started
- Baseline End Date
  The date the process will be completed
- Scheduled Start Date
  The scheduled date of the process
- Scheduled End Date
  Date the process ended
- Status
  Open, Active, Complete
Submitting a New Application

- Application Type
  - ESC
  - ESTB
- Application Subtype
  - ESC: Residential, Commercial, Industrial, Institution, NCDOT, Highway, Local
  - ESTB: NCDOT, Private
Submitting a New Application

• Search for a property
• Select the correct property and confirm
• Confirm application details and add a custom description for the application (to tell it apart from any others)

Submitting a New Application

• Additional Information
  – Project information and financial responsibility
  – Contact information
  – Essentially, you will input info required on FRO
Submitting a New Application

Attachments

- Any documentation to be submitted, including but not limited to:
  - Plans and details
  - Narrative
  - Cover Letter
  - Calculations
  - Riparian Buffer Authorizations
  - Landowner Consent Agreements

Fee Payment

Fees may be paid online via PayPoint
- Credit Cards (will include convenience fee)
  - Visa
  - MasterCard
  - Discover
  - E-checks (no fee)

REMEMBER, a plan cannot be considered complete until a fee has been received!
Congratulations – You made it through!

Remember – as a registered user, you can check the status of your application and track it through the process!

Process Details

- **Process Name**
  Application Intake, Final Plan Review, etc.
- **Assigned User**
  The LQS Staff person assigned to this process
- **Baseline Start Date**
  The date the process may be started
- **Baseline End Date**
  The date the process will be completed
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  Scheduled date of the process
- **Scheduled End Date**
  Date the process ended
- **Status**
  Open, Active, Complete
AMANDA/ECLIPS Pilot Project

• New web-based process for application submittal and tracking
  – Saves printing and postage costs
  – Allows you to confirm receipt and follow the application through the process
• Electronic payment of fees
• Reduction in turnaround time
  – Responses to preliminary review comments, etc.

QUESTIONS?